Update your web browser to access HSBC Malaysia online banking

23rd August 2024

Dear Valued Customers,

Effective 21st September 2024, we will be updating the minimum web browser version to access HSBC Malaysia online banking as below:

Web Browser	Google Chrome	Microsoft Edge	Safari	Mozilla Firefox	Opera
Minimum Version	115	115	16	115	100

Please ensure that your web browser is up to date to ensure uninterrupted access and safeguard your transactions on HSBC Malaysia online banking.

What happens if I don't update my browser version?
You will not be able to access HSBC Malaysia online banking without the minimum versions of the web browsers mentioned above. End-of-support and outdated web browsers are not updated with security patches, thus weakening your desktop (computer) and mobile devices' resistance to cyberattacks.

End of Support for Internet Explorer Browser
As part of our ongoing effort to provide you with secure banking experience, effective 21st September 2024, you will not be able to login to HSBC Malaysia online banking via Internet Explorer (IE). Nevertheless, you may access HSBC Malaysia online banking from any one of the web browsers mentioned above.

What happens if I don't use any of the browser above?
You will not be able to access HSBC Malaysia online banking if you are not using any of the five supported web browsers, i.e., Google Chrome, Microsoft Edge, Safari, Mozilla Firefox, and Opera. You must switch your preferred web browsers to any one of the supported web browsers for secure banking experience with HSBC Malaysia online banking.

How do I update or check if I have the latest version?
Go to your web browser (i.e.: Google Chrome, Microsoft Edge, Safari, Mozilla Firefox, or Opera):
1. Go to 'Settings'
2. Click 'About'
3. Look for 'Update'

We recommend that you check and update your web browser versions regularly to ensure your banking experience is secure and uninterrupted.

HSBC Amanah